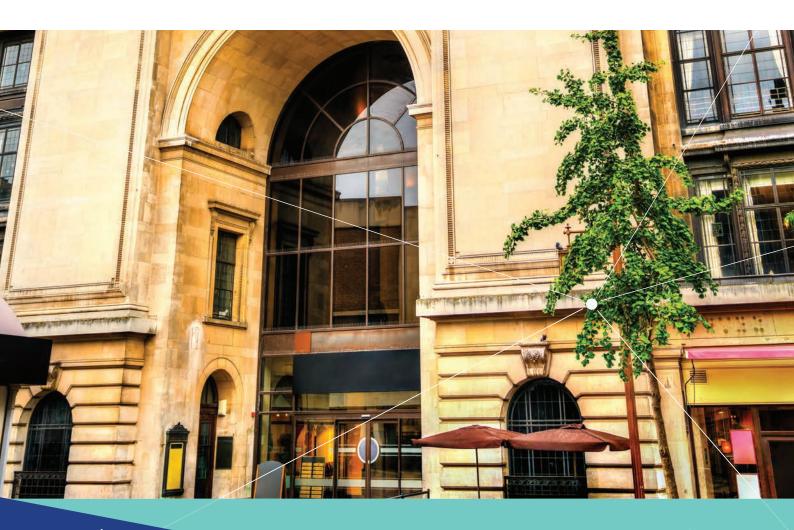


**Property Taxes for Public Sector** 



A comprehensive property tax solution to automate key citizen and tax functions, while supporting the end-to-end billing process; while also providing omni-channel access, a holistic view of taxpayers, parcel lifecycle management, full accounting integration, and embedded analytics.







## Why Property Taxes for Public Sector?

The need for modernised and more efficient property tax collection has become increasingly important for local tax authorities to provide more citizen-centric services, better reporting functions for transparency, and accurate disbursements. The existing landscape includes disparate and siloed non-integrated tax systems; outdated homegrown legacy environments or no longer supported highly customised systems, meaning they can't be self-maintained.

Our solution, built on SAP Tax & Revenue Management (TRM) and SAP Public Sector Collections and Disbursement (PSCD) while leveraging SAP Flexible Real Estate (SAP RE-FX), can help you overcome these challenges by reducing administrative burdens and managing the entire taxation, collections and distribution process, thus increasing efficiency while providing a more citizen-centric service.



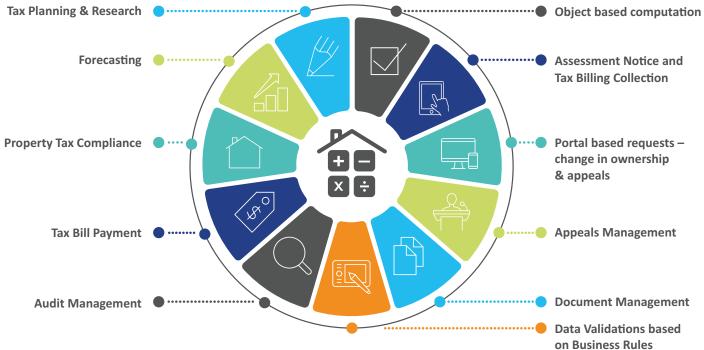


## **Key features**

As rates and taxpayer demands change, you need flexible solutions to manage the full taxation and parcel lifecycle. Our solution is built on SAP, to track property master data, including the assignment of property owners. Property Taxes for Public Sector is closely integrated with other components, such as SAP PSCD and SAP TRM. It empowers tax officers to:

- 1. Track complete history of property owners for any given realty.
- 2. Access all details about parcels such as jurisdiction code, assessment value or lot sizes.
- 3. Calculate property tax automatically.
- 4. Set calculations to trigger the creation of accounting documents.

Collection and enforcement activities are configurable, such as risk assessments and scoring. Distribution and reporting to the appropriate tax jurisdiction becomes streamlined, all while being hosted in the cloud or on-premises.







Use single click access for different apps, based on tax officer roles. With newsfeed, KPIs, and micro charts, get an overview of responsibility areas and alerts for incoming work items on the dashboard.



Tax officer Fiori launchpad

The taxpayer provides easy access to

**Taxpayer** portal

The taxpayer is supported by KPIs and notifications.

The portal forms and requests are intuitive and follow a approach, with the option to add



**Process** 

effectively handle a high

dashboard

different areas.

volume of data.

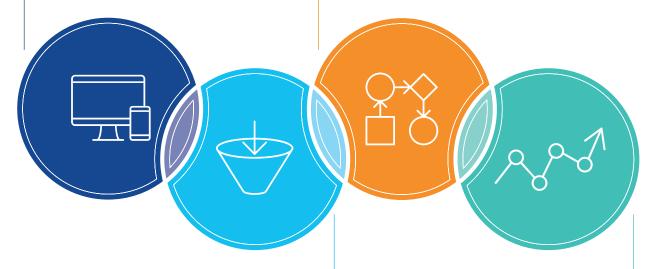
# How Property Taxes for Public Sector can benefit your agency

#### **Omni-channel access**

Encouraging taxpayer compliance and increasing collections success. Modern communication channels allow a more service-oriented approach to the taxpayer community.

## **Full accounting integration**

Enabling increased efficiency by providing an account overview of functions such as dunning history, taxpayer payments, and granting of deferrals.



## Holistic taxpayer view and parcel lifecycle management

Automating the entire taxpayer and parcel lifecycle enables tax collectors to increase revenue collections and compliance, while optimising and extending internal procedures.

## **Embedded analytics** to support collections

Understanding of the risks and insights into taxpayer and debtor profiles, leading to enhanced collection strategies, making collection departments more efficient as they interact with taxpayers.

**Automation:** automate manual processes and operations, like rate calculation, bill and invoice printing, document management, and accounts receivable generation, while saving substantial time and effort.

**Access:** provide citizens with easy access omni-channel access.

**Distribution:** quickly identify proper tax jurisdiction for disbursement to applicable funds.

Reporting: real-time capabilities using SAP's in-memory computing technology.



## Why work with invenioLSI?

invenioLSI is the pre-eminent global provider of integrated business solutions using SAP COTS solutions to help you deliver your vision. invenioLSI's experience in supporting organisations, governments in particular, to deliver these business solutions has led us to being accredited for *SAP Recognized Expertise in Public Sector* – an accolade only given to a handful of SAP partners, globally.

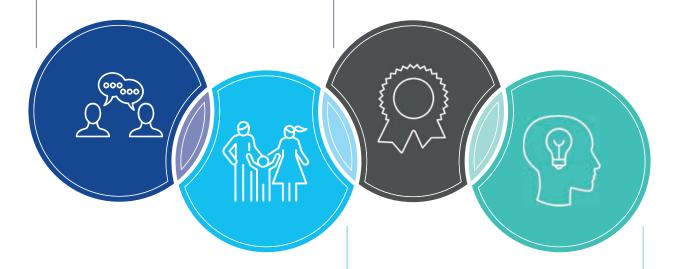
## **Our Values**

#### **Customer Focus**

Our customers are our focus. Your ambitions matter to us because we can help you get there. You come first in everything we do.

### **Expertise**

Because we're specialists, we hit the ground running. We understand your industry, and your technology, so we're effective from day one.



#### Care

We're one team, and we take care of each other. Because when we do, not only does invenioLSI grow but so does every employee.

### **Enterprising**

We encourage a culture of ideas and initiative to deliver fresher, smarter work. We find solutions where others can't, and we go the extra mile.



## **About invenioLSI**

invenioLSI is recognised as the world's #1 independent SAP consultancy and implementation partner for Public Sector and Services organisations. Our domain specialisms include Government, Local Authorities, Policing, Healthcare, Education, Public Transport, and Tax, with a niche position within the Media & Entertainment sector.

We use our own IP, Cloud, Digital, and Analytics skills and capabilities to accelerate SAP-based projects to help businesses transform the quality of services and save long-term costs. invenioLSI brings unmatched industry experience coupled with unique expertise in advanced technologies to help you realize the full value of your digital investment.

invenioLSI is fully international, with our EMEA HQ near London, and our North America HQ in Waltham, Mass. Our flexible delivery model – with nearly 1,500 experts around the worldensures our global customer base benefits from high-quality engagements, by delivering quicker time to value and helping enterprises be more effective.



